

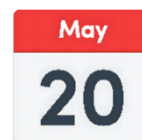
# Terms & Conditions

## Advocacy in Action Conference 2025



### Registration Types

- **Concession** registration fees are for people who have Pension Concession Cards or a Health Care Cards
- **Early Bird** registration fee is only available before the 20th of May 2025
- **Support workers** do not pay a registration fee, only a catering fee of \$40 per day.
- **Support Worker** catering fee is available to workers or family members providing:
  - direct care, supervision, and/or
  - support, without which the participant with disability wouldn't be able to attend



### Catering

- Lunch, morning and afternoon teas are provided
- Please advise of dietary requirements when you register
- Dietary needs due to medical conditions, medical allergies and disability needs will be provided
- Requests for special food that are purely 'likes and dislikes' or for weight loss are not provided



## Cancellations and Refunds

- You can claim a **full refund** by emailing VALID up until 2<sup>nd</sup> of June 2025.
- After the 2<sup>nd</sup> of June 2025 there are no refunds, except in 'exceptional circumstances'.
- If you feel you have exceptional circumstances, you can:
  - apply in writing Email: [christine@valid.org.au](mailto:christine@valid.org.au)
  - or ring 0475 698 884
- Each request will be dealt with individually.



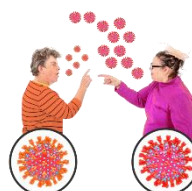
## Group Leader and Emergency Contact

- In case of emergency we need to be able to contact the Group Leader who is **at the conference**.
- An emergency might be someone becomes unwell
- So, please provide the *Group Leader's name and mobile* please.



## If you are unwell

COVID-19 is still around in our community. .



VALID would ask people to not attend if they:

- tested positive to COVID
- are unwell and are coughing, sneezing etc.



Wear a mask at the conference if you have a cold and have tested negative to COVID



## Photo Permission

Photos will be taken during the event



Photos will only be taken of ordinary conference activities.



All shots used will be **respectful and promote dignity**.

Photos will only be used for:

- Conference publicity
- VALID's website and documents



## Confidential

VALID will not give photos taken at the conference to:

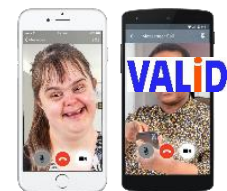
- people outside VALID
- or organisations



without your permission.

If you would prefer to not be in photos, please:

- Contact VALID (email or phone) so we can provide you with a special lanyard



- Tell the photographer that you do not want to be in photos and/or remove yourself from the shot



## Code of Conduct (summary)

Treat everyone with respect and dignity



The right to have a say



The responsibility to listen to others



Contribute to a happy and safe event



### Reporting Misconduct

If you see someone behaving in a bad way.

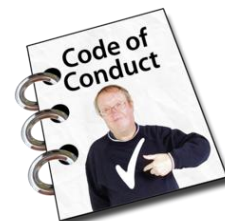
You need to report this to someone



### Code of Conduct

When you register you will be asked to agree to respect the rights of others at the conference.

Download VALID's full [Code of Conduct](#).



More information [Christine@valid.org.au](mailto:Christine@valid.org.au) or 03 9416 4003

