

Recommendation 1

About this information

This information is about our first idea.



Our first idea is to train **hospital staff** about disability.



Hospital staff are people who work in a hospital.

For example, doctors and nurses.



We heard that hospital staff do not know enough about disability.

What hospital staff do wrong



Hospital staff do not **communicate** well.

Communicate means how they talk and write.

Some hospital staff



- use hard words



- do not explain what they mean



- do not ask for **consent**.



Consent is when you say yes for something to happen.

Some hospital staff



- do not talk to the person with intellectual disability.



- only talk to the carer or support worker.

Some hospital staff do not



- help a person shower



- help a person use the toilet



- know how to use **assistive equipment**

- and more.



Assistive equipment is a tool that helps you.

For example, a communication board.



We heard that hospital staff do not listen.

What hospital staff need to learn



Hospital staff need more **training**.

Training is when they learn



- new skills



- new ideas.



For example, how to write in Easy Read.



Hospital staff need to learn how to **support** a person with intellectual disability.

Support is what a person needs



- to be safe



- to be included



- to get health care.

Support can be



- equipment



- a quiet room



- a care plan

- something else.

Hospital staff need to talk in a way



- that is clear



- that uses simple words



- that shows respect.



Hospital staff should not make assumptions.