

# Recommendation 3

## About this information

This information is about our third idea.



Our third idea is to hire more **Disability Liaison Officers**.

We will use **DLO** for short.



DLOs help people with intellectual disability use **healthcare**.



Healthcare means hospitals and other services.

# What is wrong

People with intellectual disability may need support



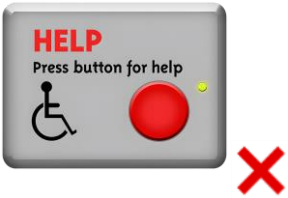
- before they go to hospital



- during a hospital stay



- when they leave the hospital.



Often people do not get the support they need.

No support means you



- do not get told what will happen



- do not get the **accommodations** you need.

Accommodations are changes that



- let you go somewhere



- let you do something.

No support also means hospital staff



- do not give good care



- do not explain what they are doing.



Many people with intellectual disability bring a **support person** to hospital.

A support person is



- a parent or carer



- a support worker

- or someone else.



Some hospital staff make the support person do the work.

For example, help a person shower.

Some people with intellectual disability do not get support



- to leave hospital when they are ready



- to get care at home.

## What can be better

DLOs can



- help you get ready for hospital



- advocate for you in hospital



- help you leave hospital when you are ready.



Some people with intellectual disability live in supported accommodation.



DLOs make sure that information is shared between



- the person with intellectual disability



- the support people



- the supported accommodation



- the hospital.

We need



- more DLO jobs



- more DLO training



- more awareness in the community.